

## Terms and Conditions

The following rules apply to the 'Portside Festival ticket giveaway 2024' run by City of Newcastle (CN) for its own promotional benefit.

By entering the competition, participants agree to the below competition terms and conditions.

1. **Promotion dates**

Entries open on Monday 4 November 2024 at 9:00am AEST, and close on Friday 29 November 2024 at 7:00pm AEST.

2. **Multiple entries**

Participants may not enter more than once.

3. **Prize pool**

First prize valued at \$1200.00

The prize pool for this promotion consists of:

- 2 Nights at QT Newcastle
  - Dates: Friday, December 20th & Saturday, December 21st
  - Includes: Breakfast both days and parking
- 1 Double Pass to Portside Festival Day 1 - Saturday, December 21<sup>st</sup>
- In room festival pack organised by Earp Distilling Co.

Prize is not redeemable for cash.

4. **How to enter**

Complete the online entry form with the entrant providing a valid:

- Name
- Email
- Contact Number
- Postcode

Online Entry form: <https://www.visitnewcastle.com.au/seek-off-beat/win>

5. **Determining prize winners**

The winner will be determined by random draw using the RAND function in Microsoft Excel on Monday 2 December 2024.

6. **How to claim prize**

The winner will be contacted by CN within 7 days by email and phone. The winner will have 5 business days to contact CN and arrange for prize collection, or the prize will be forfeited and re-drawn.

The prize winner is responsible for contacting Earp Distilling Co and QT Hotel to obtain festival pass and refine booking confirmation.

7. **Can a participant win more than one prize?**

A participant can only win one prize in this promotion.

8. **Age limit of participants**

Participants must be 18 years or older to enter this promotion at the time of entry. Proof of age must be required if requested by CN to claim a prize.

**9. If the prize winner cannot be contacted**

If the prize winner cannot be contacted within 5 business days of the draw and if they have not contacted CN within 5 business days of the draw they will forfeit their prize and it will be re-drawn in accordance with these rules.

**10. Bonus prizes**

No bonus prizes may be awarded as part of this promotion.

**11. Disputes**

Disputes concerning the conduct of the promotion or the claiming of a prize will be determined by CN's Governance Directorate in accordance with these rules and the relevant legislation.

**12. Person conducting the promotion**

This promotion is being run by CN for the purpose of promoting Newcastle as a leisure destination.

**13. Eligibility of participants**

Any employee of CN's Creative and Community Services Directorate or management team is prohibited from winning the prize pool if an entry is received. Management team consists of staff in the Lord Mayor and CEO's offices (including the Lord Mayor and CEO), Directors, Service Unit Managers, members of the Executive Leadership Team (ELT) and Councillors.

**14. Email acquisition**

All entrants will be automatically added to the following databases:

- Visit Newcastle database

**15. Association with social media platforms**

This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook or Instagram.

**Privacy Statement**

City of Newcastle (12 Stewart Avenue, Newcastle West NSW 2302) is committed to protecting your privacy. We take reasonable steps to comply with relevant legislation and CN's Privacy Management Plan. Provision of your personal information: In entering the competition, you will be asked to provide personal information that will be collected by CN for the Purpose.

**Purpose:** Collected as part of the Portside Festival ticket giveaway promotion to be used to contact the winners of the promotion and for inclusion in CN's consumer tourism email database.

Intended recipients: CN staff in the Creative and Community Services directorate will have access to the database, but not permission to use the data, unless for the purpose outlined above.

**Supply:** Voluntary.

**Consequence of non-provision:** If randomly selected as a winner, without relevant data input, CN would be unable to contact the person.

**Storage and security:** Your information will be stored in an electronic database and will only be available to officers in the Creative and Community directorate section.

**Access:** Your information can be checked for accuracy by emailing [tourism@ncc.nsw.gov.au](mailto:tourism@ncc.nsw.gov.au)